

Management Response and Action Plan (MRAP)

Evaluation of Diplomacy, Trade, and International Assistance Coherence in the Europe, Arctic, Middle East & Maghreb Branch, 2017-18 to 2022-23

Recommendations	Commitments	Actions	Responsibility Centre	Completion Date
1. EGM should identify opportunities to create structured processes and operational approaches that build coherence through improved communication and engagement between business lines, at the country or regional level, where appropriate.	EGM Branch agrees with this recommendation	1.1 EGM will (a) establish criteria and identify countries or regions, and (b) develop processes and operational approaches at the country/regional level that will maximize the impact of coherence in achieving priorities.	EGM / ECD / ELD / ESD / EUD / EKD / ELC / Missions	a) Establish criteria and identification: June 2024 b) Development: February 2025
		1.2 EGM will engage in discussions with CFSD and other Geographic branches to develop a cross-stream learning roadmap for amalgamated teams, that fosters cross-stream learning, and to deliver training to staff.	EGM / CFSD / NGM / OGM / WGM / ELC	April 2025
		1.3 EGM will initiate a collaborative planning process and share 2024-25 Branch planning commitments across streams with all staff and reinforce expectations for cross-stream collaboration, and that this is reflected in planning by HQ, in Strategia, Heads of Cooperation, and Heads of Mission mandate letters.	oEGM / ELC	January 2024
		1.4 EGM will ensure that coherence is incorporated in Branch executives' and employees' performance objectives, both at headquarters and at mission.	EGM / NMD / ECD / ELD / ESD / EUD / EKD / ELC	April 2024